



# **SCRUTINY : SOCIAL SERVICES**

**3.00 pm TUESDAY, 6TH OCTOBER, 2020  
REMOTE MEETING - MICROSOFT TEAMS**

***A Pre-Meeting will take place prior to this Meeting and a separate invitation will be sent from Scrutiny Support Officers to Committee Members only***

**Please note that today's Meeting will be recorded.**

**This recording may be broadcast on the Authority's internet**

**All attendees will be in view of the camera and, by attending you are consenting to being filmed and to the possible use of those images and sound recordings being used as outlined above.**

This Agenda has been prepared by the Democratic Services Department. Any member of the public requiring information should contact the department on (01685) 725284 or email [democratic@merthyr.gov.uk](mailto:democratic@merthyr.gov.uk).

Any reference documents referred to but not published as part of this agenda can be found on the Council's website or intranet under Background Papers.

## **AGENDA**

1. Apologies for absence
2. Declarations of Interest (including whipping declarations)

Members are reminded of their personal responsibility to declare any personal and prejudicial interest in respect of matters contained in this agenda in accordance with the provisions of the Local Government and Finance Act 1992 relating to Council Tax, the Local Government Act

2000, the Council's Constitution and the Members Code of Conduct

**Note:**

(a) Members are reminded that they must identify the item number and subject matter that their interest relates to and signify the nature of the personal interest and

(b) Where Members withdraw from a Meeting as a consequence of the disclosure of a prejudicial interest they must notify the Chair when they leave

3. Annual Report - Social Services Complaints, Representations and Compliments 2018/2019  
To consider the attached report **3 - 24**
4. Transformation of Day Services Provision  
To consider the attached report **25 - 30**
5. Forward Work Programme 2020/21  
To consider the attached report **31 - 42**
6. Scrutiny Referrals, Feedback and Follow up Actions
7. Reflection and Evaluation of Meeting  
To receive an update from the Chair
8. Any other business deemed urgent by the Chair

<p><b>COMPOSITION:</b> Councillors: W R Smith (Chair) S Jago (Vice-Chair)</p> <p>Councillors: G Richards, T Rogers, D Sammon and I Thomas</p> <p>Co-optees: I Cathrew</p> <p>together with appropriate officers</p>
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