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PLANNING, LICENSING AND REGULATORY COMMITTEE

Date Written	11 February 2015
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Exempt/Non Exempt	Non Exempt
Committee Date	4 March 2015

To: Chair, Ladies and Gentlemen

PURPOSE OF THE REPORT:

To provide Committee with a summary of performance by the Development Control section.

1. INTRODUCTION AND BACKGROUND

- 1.1 The short presentation will provide a summary of how the Development Control section has performed in terms of:
- The speed of determining of planning, listed building and other applications (from 2011 – 2014).
 - The percentage of appeals dismissed and allowed (February 2014 – February 2015).
- 1.2 The presentation will also provide a summary of a customer satisfaction survey undertaken in 2014 by the Local Government Data Unit on behalf of the Planning Officers Society of Wales (POSW).

**ELLIS COOPER
DIRECTOR OF CUSTOMER SERVICES**