



MERTHYR TYDFIL
County Borough Council
Cyngor Bwrdeistref Sirol
MERTHYR TUDFUL

MINUTES OF MEETING

SCRUTINY : CUSTOMER SERVICES MEETING

MONDAY, 30TH MARCH, 2015

PRESENT: Councillor D Roberts (**In the Chair**)

Councillors T Chaplin, J McCarthy and W R Smith

Cooptees:

Robert Holdaway and Brian Lewis

Councillors C Barry and D Jones - Cabinet Members

Officers:

Angharad Hobson (Performance Support and Development Officer), Lisa Emerson (Asset Management Principal Officer), Michael Campbell (Team Leader Building Services), Julian Pike (Group Leader - Housing Renewal) and Richard Parry (Consultant for School Improvement), Gareth Hughes (Sports Development)

Howard Jones (Scrutiny Officer) and Mair Morgan (Scrutiny / Democratic Services Officer)

ITEM NO.	AGENDA MATTER	DECISION
1212	Apologies for absence	Apologies for absence were received from Councillor H Barrett and Councillor L E Smart.
1213	Declarations of Interest (including whipping)	Councillor W R Smith Declared his Interest in Item 3 – Corporate Plan Performance Report as he is the Council's

	declarations)	Representative on the Board for the Merthyr Tydfil Leisure Trust Limited.
1214	Corporate Plan Performance Report, Quarter 3 update	<p>The Chair welcomed Councillor C Barry, Councillor D Jones, Mick Campbell, Lisa Emerson, Julian Pike, Angharad Hobson and Gareth Hughes to the Meeting.</p> <p>Angharad Hobson referred to the Corporate Plan Performance Report Quarter 3 Update report and referred the Committee in detail to:</p> <ul style="list-style-type: none"> • Priority Area 1 – Raising Standards of Attainment • Priority Area 2 – Employability • Priority Area 3 – Economic Development • Priority Area 4 – Active Lifestyles • Priority Area 5 – Promoting Independence • Priority Area 6 – Meeting the Needs of Vulnerable Children • Priority Area 7 – A Sustainable Environment <p>Questions were then raised by the Committee in relation to the Priority areas and were answered in detail by Councillor Barry, Councillor Jones and the appropriate Officer.</p> <p>Questions were also raised in relation to cross cutting services and the Chair advised that he would take these matters forward.</p> <p>Resolved that:</p> <p>The update on progress against delivery of the Corporate Plan and Outcome Agreement be noted.</p>
1215	Corporate Asset Management Plan	<p>Lisa Emerson referred to the Corporate Asset Management Plan report and led the Committee in detail through the report.</p> <p>Questions were then raised by the Committee and were answered in detail by Lisa Emerson and Mick Campbell.</p> <p>Resolved that:</p> <p>The contents of the report be noted.</p>
1216	Defining Success For 2017 - Top Performing	<p>The Chair welcomed Richard Parry to the Meeting.</p> <p>Richard Parry referred to the Defining Success for 2017 – Top Performing report and led the Committee in detail through the report.</p> <p>Questions were then raised by the Committee and were answered in detail by Richard Parry.</p> <p>The Committee also referred to the delay in the WAO issuing their report and the Chair advised that he would</p>

		<p>take this forward.</p> <p>Resolved that:</p> <ul style="list-style-type: none"> (a) The progress on developing and implementing an effective self evaluation process be noted (b) A further report on progress on Defining Success For 2017 be provided for Scrutiny Committees in November 2015
1217	A Review and Evaluation of Member Scrutiny 2014-15	<p>Richard Parry referred to the Review and Evaluation of Member Scrutiny 2014- 15 report and led the Committee in detail through the eight recommendations that had been agreed for the Work Programme Development and Scrutiny Processes for 2014/15.</p> <p>Resolved that:</p> <ul style="list-style-type: none"> (a) Progress during 2014/15 in terms of the quality and effectiveness of the Scrutiny and Audit processes be noted (b) The recommendations identified in Appendix 1 of the report be agreed and implemented (c) The key areas for improvement in Appendix 3 of the report be agreed and followed up
1218	Scrutiny Referrals, Feedback and Follow up Actions	<p>The Chair updated the Committee in relation to the Scrutiny and Audit Chair's Group Meeting and gave details of cross cutting issues that had been raised.</p>
1219	Preparation of Scrutiny Work Programme for 2015/16	<p>The Chair referred the Committee to the Preparation of Scrutiny Work Programme – 2015/16 report.</p> <p>Resolved that:</p> <ul style="list-style-type: none"> (a) The contents of the report be noted (b) A Task and Finish Group be set up to progress a draft work programme for 2015/16 and that this Group reports back to this Committee by the end of May / early June (c) This Task and Finish Group comprise Councillor D Roberts, Councillor L E Smart and Mr B Lewis
1220	Reflection and Evaluation of Meeting	<p>The Chair and the Committee reflected on the issues that had been considered at the Meeting.</p>
1221	Forward Work Programme	<p>The Committee considered and agreed the Forward Work Programme.</p>
1222	Any other business deemed urgent by the Chair	<p>The Chair advised that there was no business deemed urgent.</p>