

MTCBC SAFEGUARDING REVIEW COMBINED SELF ASSESSMENT – QUESTION 2

QUESTION 2: DOES THE COUNCIL TAKE STEPS TO ADDRESS PAST WEAKNESSES IN CHILDREN’S SERVICES AND DOES IT HAVE THE CAPACITY TO DO SO?							
OUTCOME STATEMENT		REASONS FOR LEVEL IDENTIFIED				EVIDENCE	AREAS FOR DEVELOPMENT
		SMT	HF	SC			
2.1	Performance in relation to Children’s Services is effective and there are adequate systems in place to support this	3	2	3	<p>SMT - Outcome focused care planning in place</p> <p>Good feedback from regulators</p> <p>ICS system in place</p> <p>Performance management team is accessible</p> <p>Workload can affect performance</p> <p>HF - Communications is an issue, lack of feedback following referrals</p> <p>Issues with turnover of staff and sickness levels means that quality is inconsistent</p> <p>Protocol for case conferences can be too informal, depending on the Chair</p> <p>SC - Performance meetings held every quarter</p> <p>Lessons learned from examples such as Baby P & Pembrokeshire</p> <p>Not all members possess adequate</p>	<p>Inspection reports</p> <p>Audits</p> <p>Case conferences</p> <p>Performance and Scrutiny reports</p>	<p>Performance management analysis</p> <p>Increase random sampling of case files, self audits</p> <p>Ensure safeguarding training for all members continues to be effective</p>

					<p>knowledge although training is provided</p> <p>Members who are school governors receive regular presentations via schools</p>		
2.2	<p>Children’s Services recognizes the role of other agencies in prevention services</p>	2	2	3	<p>SMT - Establishment of MASH & joint working through CTSCB</p> <p>Need to comply with SS&WB Act</p> <p>Not enough information on what is out there & if other agencies are willing to accept responsibility</p> <p>Good links with MIA</p> <p>HF - MIA turning down referrals</p> <p>Issues with communications with MIA and key workers, schools are not always aware of involvement or when cases close.</p> <p>SC - Good links in place with agencies such as schools Family Liaison Officers, Safer MT, Carer’s Network and MIA.</p>	<p>LAC Strategy</p> <p>MIA referrals</p> <p>MASH referrals</p> <p>Joint protocols</p>	<p>Increased awareness raising and training with other agencies on CSE</p> <p>Improve QA process</p> <p>Adult Safeguarding Board – improvements to the structure</p>
2.3	<p>There is an effective transition process in place to support those young people who become 18 and who may still be vulnerable</p>	2		3	<p>SMT - Not in place to support LAC</p> <p>Improvement plans in place, relationships with adult services, housing and health are improving. However, adult services do not support those who do not meet the criteria</p> <p>Young people being identified earlier through transition process (TOG)</p> <p>Lack of services, CAMHS & Barnardo’s</p>	<p>Transition Operational Group</p> <p>Leaving Care Team (Barnardo’s)</p> <p>WIR arrangements</p> <p>Housing Strategy, support through Chaplains</p>	<p>Implement YOS protocol</p> <p>There is a need for a 16-21+ team, improve current leaving care service</p> <p>Utilise the support of other agencies</p> <p>Strengthen wellbeing support in compliance with the SS&WB Act</p>

					<p>are ineffective</p> <p>When I'm Ready is a positive step</p> <p>HF - Unable to score as not enough knowledge.</p> <p>Lack of interest from SW's re 16 year olds, made worse since MT became tertiary.</p> <p>SC - Partnership links are important</p> <p>Barnardo's work effective – reports to the Carers Network</p>		
2.4	<p>There is an effective safeguarding training programme in place which is available to all staff, members and partner agencies</p>	3	2	4	<p>SMT - Good training programme in place through CTSCB</p> <p>This is in place but not sure if it's effective and how effectiveness is measured. Is it meeting demand?</p> <p>Attendance can be an issue POVA training has seen an increase in referrals</p> <p>HF - Programme is in place but there are some inconsistencies in relation to the delivery, dependant on the trainer.</p> <p>Some groups are mixed, some training is out of date, not always effective or helpful.</p> <p>More info needed on MASH referrals.</p> <p>Gap in provision since Mark Anderton left the role, left to schools to undertake</p>	<p>SCWDP Training programme</p> <p>Training in schools</p> <p>Evaluations</p>	<p>Roll out training to front line staff</p> <p>Safeguarding training for corporate parenting. Everyone should be aware.</p> <p>Measure effectiveness of training</p>

					<p>or pay for external provision</p> <p>SC - Programme is in place and is effective. Quality of training is good and has improved over the years</p>		
2.5	The Council's procedures for identifying and tackling children missing from home are consistent and include appropriate processes and systems	3			<p>SMT - LAC procedures are in place</p> <p>Risky Behaviour protocols</p> <p>Advice given to carers EDT offer assistance</p> <p>HF - Unable to score as not enough knowledge.</p> <p>Who is responsible for children being educated at home? Also, EAL has difficulties</p> <p>SC - Not aware of the procedures</p>	<p>Risky Behaviour protocol</p> <p>ICS contact notes and case notes</p>	<p>Need to identify patterns in behavior for all children</p> <p>Training in relation to children missing from home for Members</p>
2.6	Leadership, governance and management of Children's Services is effective and supports the delivery of improvements	2	3	4	<p>SMT - Change in leadership but vision has not changed</p> <p>Resilience issues, pressures on staff, vacant posts and high levels of sickness</p> <p>MASH needs to become fully established Scrutiny is positive and challenging</p> <p>Accountability through Budget Board</p> <p>HF - Don't know who they are. Would score 4 for Annabel Lloyd in her Safeguarding role. When there have been issues the quality of advice has been good.</p>	<p>Staff information</p> <p>Staff briefings</p> <p>SS Annual Report and Improvement Plan</p>	<p>Training/induction for Scrutiny members on their role</p>

					<p>SC - Good system in place, people are clear on what they need to do.</p> <p>Increased challenge in place as Portfolio member now sits on Scrutiny</p>		
2.7	<p>There is an effective 'social care' approach to safeguarding issues, involving the whole Council and other agencies</p>	2	3	3	<p>SMT - The department is aware of what it needs to do but needs to understand the role of other agencies. Social care staff need to get others involved</p> <p>Corporate parenting is not effective</p> <p>Work is being undertaken but needs embedding. Safeguarding is not yet seen as everyone's responsibilityClear political direction</p> <p>HF - Schools are often leading the process. Need better communications from other agencies.</p> <p>SC - Other agencies have responsibilities e.g. Safer MT</p> <p>Some people may have a fear of reporting due to the implications of giving evidence</p>	<p>Council and Cabinet reports</p>	<p>Filter down to operational staff</p> <p>Training for other agencies with regards their safeguarding role</p>
2.8	<p>There is a robust, corporately owned strategy on CSE in place which includes clear actions that are monitored appropriately</p>	2			<p>SMT - Risky behaviour is being piloted. This is linked to the CP process. Adult services not yet aware.</p> <p>Vulnerability management plans in place</p> <p>HF - Most were not aware of this. Unable to score.</p> <p>SC - Not aware of the policy</p>	<p>CSE/Risky Behaviour protocol</p>	<p>Protocol needs embedding</p> <p>CTSCB needs to develop strategy, needs to be preventative and involve education</p> <p>Finalise new corporate Safeguarding Policy</p> <p>Report back to Scrutiny on findings</p>

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