

**MERTHYR TYDFIL COUNTY BOROUGH COUNCIL
ROAD TRAFFIC REGULATION ACT 1984 – SECTION 23
PEDESTRIAN CROSSING**

NOTICE is hereby given that the Merthyr Tydfil County Borough Council in exercise of the powers conferred by Section 23 of the Road Traffic Regulation Act 1984 (as amended), and after consultation with the Chief of Police proposes the following in relation to crossings for pedestrians detailed in Article 1 below.

Article 1

Location

Galon Uchaf Road
approximately 25 metres
south of its junction with
Sixth Avenue.

Description

Establishment of Toucan crossing.

Details of this proposal will be available for inspection at the offices of the Engineering Department, Merthyr Tydfil County Borough Council, Unit 20, Merthyr Industrial Park, Pentrebach, Merthyr Tydfil during normal working hours. Objections to the proposal, together with the grounds on which they are made must be sent in writing to the undersigned at the address below by 15th January 2016.

Dated 24th December 2015

C M Kennedy, Legal & Democratic Services Manager, Merthyr Tydfil County Borough Council, Civic Centre, Castle Street, Merthyr Tydfil, CF47 8AN.

**CYNGOR BWRDEISTREF SIROL MERTHYR TUDFUL
DEDDF RHEOLEIDDIO TRAFFIG Ffordd 1984 – ADRAN 23
CROESFAN I GERDDWYR**

Hwn sydd i hysbysu bod Cyngor Bwrdeistref Sirol Merthyr Tudful, wrth arfer ei rymoedd yn unol ag Adran 23 Deddf Rheoleiddio Traffig Ffordd 1984 (wedi'i diwygio), ac yn sgil ymgynghoriad â'r Prif Swyddog Heddlu, yn cynnig y canlynol o ran croesfannau i gerddwyr. Gweler y manylion yn Erthygl 1 isod.

Erthygl 1

Lleoliad

Heol Galon Uchaf
tua 25 metr i'r de o'i
gyffordd â Rhodfa Chwech.

Disgrifiad

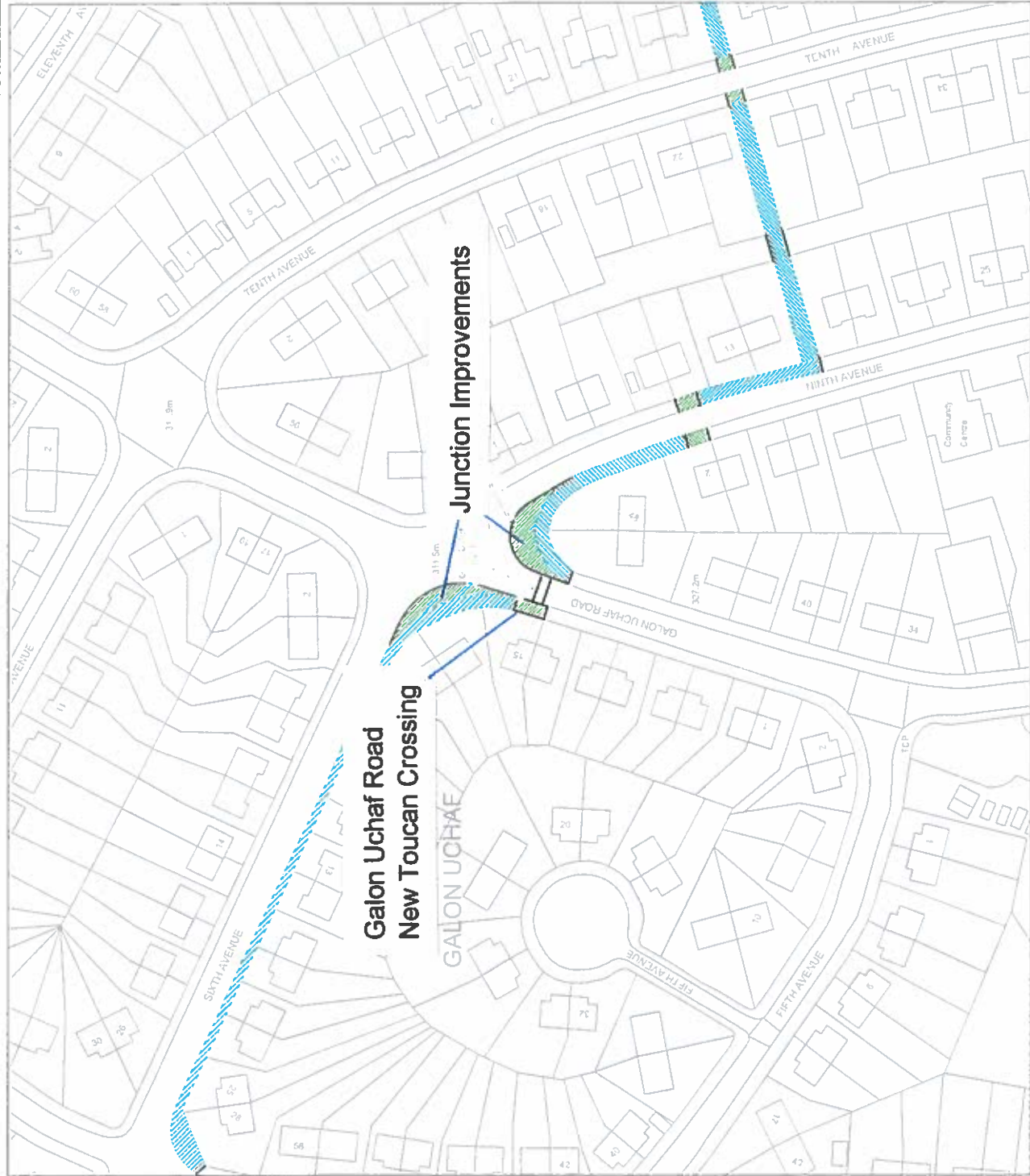
Gosod croesfan twcan.

Mae manylion y cynnig hwn ar gael i'w darllen yn swyddfeydd yr Adran beirianneg, Cyngor Bwrdeistref Sirol Merthyr Tudful, Uned 20, Parc Diwydiannol Merthyr, Pentrebach, Merthyr Tudful yn ystod oriau gwaith arferol.

Rhaid anfon unrhyw wrthwynebiad i'r cynnig, ynghyd â'r rhesymau drostynt yn ysgrifenedig at yr unigolyn isod yn y cyfeiriad isod erbyn 15 Ionawr 2016.

Dyddiad 24 Rhagfyr 2015

C M Kennedy, Rheolwr Gwasanaethau Cyfreithiol a Democratig, Cyngor
Bwrdeistref Sirol Merthyr Tudful, Canolfan Ddinesig, Stryd y Castell, Merthyr
Tudful, CF47 8AN.



**MERTHYR TYDFIL COUNTY
BOROUGH COUNCIL
ENGINEERING DEPARTMENT**

PEN Y DRE SRIC

Toucan Crossing Galon Uchaf Road

FIELD OF ENGINEERING	Site	Drawn	Checked	Approved
UNITS IN THIS DRAWING	A4			
DATE OF ISSUE AND REVISIONS	SCALE			
PROJECT NO.	FIG. No.	DATE		REV.

Merthyr Tydfil County Borough Council

Complaints Form



MERTHYR TYDFIL
County Borough Council
Cyngor Bwrdeistref Sirol
MERTHYR TUDFUL

A: Your details:

Surname:	[REDACTED]
Forename (s):	[REDACTED]
Title: Mr/Mrs/Miss/Ms If other please state:	[REDACTED]
Address and postcode:	[REDACTED]
Daytime/ mobile contact telephone number:	[REDACTED]
Please state by which of the above methods you would prefer us to contact you:	[REDACTED]

Your requirements: if you require any help with making your complaint or if our usual way of dealing with complaints makes it difficult for you to use our service, for example if English is not your first language or you need to engage with us in a particular way, please tell us so that we can discuss how we might help you.

B: Making a complaint on behalf of someone else:

The person who experienced the problem should normally complete this form. However, if you are making a complaint on behalf of someone else, please also fill in section B. Please note that before taking forward the complaint, we will need to satisfy ourselves that you have the authority to act on behalf of the person concerned.

Their details:

		Why are you making a complaint on their behalf:
		Have they given their consent to complaint on their behalf:

C: About your complaint (please continue your answers to the following questions on a separate sheet(s) if necessary):

<p>C.1: Name of the department/section/service you are complaining about:</p>	<p>MERTHYR BOROUGH COUNCIL ROAD TRAFFIC</p>
<p>C.2: What do you think they did wrong, or failed to do?</p>	<p>did not notify residents on the galon uchaf Road</p>
<p>C.3: Describe how you personally have suffered or have been affected.</p>	<p>my self is disabled as I got A Ramp out side my house and you are putting lights At 46 galon uchaf Road</p>
<p>C.4: What do you think should be done to put things right? What is your desired outcome from making this complaint?</p>	<p>make parking spaces so people can put they cars outside they houses or drop curbs and make drives for them or lift yellow lines and no zig zag down the roads have the police consider the disabled and residences on this road proposal has told us if you park on curbs and leave pram space will leave us alone.</p>
<p>C.5: When did you first become aware of the problem?</p>	<p>yes the police and council about 3 years ago</p>
<p>C.6: Have you already put your concern to the frontline staff responsible for delivering the service? If so, please give brief details of how and when you did so.</p>	<p>3 week when they started digging the road they told me the lights were getting put in 9th Avenue</p>
<p>C.7: When did you first become aware of the problem (and give any reason if applicable to why you have not complained before now).</p>	<p>We did ask for a drive a few years ago with social services. And got refused.</p>
<p>C.8: Have you informed any other party about your complaint e.g. your Councillor, if so please provide details.</p>	<p></p>

If you have documents to support your complaint, it would be useful to also attach them with this form.

Signature:	
Date:	23 DECEMBER 2015

When you have completed this form, please forward it to:

Designated Complaints Officer, Community Services, Merthyr Tydfil County Borough Council,
Civic Centre, Castle Street, Merthyr Tydfil CF47 8AN

Additional comments:

We had no letters sent to us what was going on. With the roads until the work was carried out we all-^{supposed} have had a letter not carry work and know after I think it is wrong what has happened. We need ~~place~~ to park so we apologise this

THANK YOU



Os oes gennych ddogfennau i gefnogi eich cwyn, byddai'n ddefnyddiol petaech yn eu hatodi at y ffurflen hon.

Llofnod:	
Dyddiad:	

Pan fyddwch wedi cwblhau'r ffurflen hon, anfonwch hi at:

Y Swyddog Cwynion Dynodedig, Gwasanaethau Cymunedol, Cyngor Burdeistref Sirol Merthyr Tudful, Y Ganolfan Ddinesig, Stryd y Castell, Merthyr Tudful CF47 8AN.

Sylwadau ychwanegol:

CURB
P.S
Drive And Drop
Free Of Charge
SMAY
you now



Ynglŷn â'ch cwyn (parhewch eich atebion i'r cwestiynau canlynol ar dudalen (nau) ar wahân os oes angen):

Enw'r adran/gwasanaeth yr ydych yn cwyno amdani/amdano:	
Beth ydych chi'n credu maen nhw wedi ei wneud yn anghywir, neu beth wnaethon nhw fetthu ei wneud?	
Disgrifiwch sut yr ydych chi'n bersonol wedi dioddef neu ba effaith mae wedi ei gael arnoch chi:	
Beth ydych chi'n credu y dylid ei wneud i wneud yn lawn am hyn? Beth hoffech chi ei weld yn dligwydd o ganiyni-ad i wneud y gwyni hon?	
Pryd ddaethoch chi'n ymwybodol o'r broblem?	
Ydych chi eisoes wedi hysbysu'r staff rheng flaen sy'n gyfrifol am ddarparu'r gwasanaeth am eich pryder? Os felly, rhwch fanylion bras sut a phryd y gwnaethoch hynny.	
Pryd ddaethoch chi'n ymwybodol o'r broblem (a rhwch unrhyw resymau pam nad ydych wedi cwyno tan nawr os yn berthnasol)?	
Ydych chi wedi hysbysu unrhyw barti arall am eich cwyn e.e. eich Cynghorydd ac, os felly, rhwch fanylion os gwelwch yn dda.	