
SCRUTINY COMMITTEE REPORT

Date Written	10 th July 2018
Report Author	Lisa Curtis-Jones
Service Area	Social Services
Committee Date	24 th July 2018

To: Chair, Ladies and Gentlemen

Regional Partnership Business

1.0 SUMMARY OF THE REPORT

- 1.1 The purpose of this report is to provide Scrutiny members with information on some of the work being completed with partners. The Social Services and Well-Being Act (Wales) 2014 came into effect in April 2016 and made clear the expectation that there would be more regional and partnership working with the Local Health Board and neighbouring Local Authorities.
- 1.2 As a result of the joint working a Population Needs Assessment was undertaken and this has assisted in identifying priorities for Cwm Taf and the development of a Regional/Area Plan. It is important that we look at the long term needs of the population and this fits with the ethos of the Well-Being of Future Generations (Wales) Act 2015.
- 1.3 The report outlines where we are now with the various strategies that have been agreed regionally and outlines some of the priorities and the work being completed on a regional basis.

2.0 RECOMMENDATIONS that

- 2.1 Scrutiny Committee Members note and debate the contents of the report.

3.0 INTRODUCTION AND BACKGROUND

- 3.1 The Social Services and Well-being (Wales) Act 2014 ("the Act") came into effect on 6th April 2016. The Act required that Local Authorities and their Local Health Board establish a Regional Partnership Board to manage and develop services to secure strategic planning and partnership working between Local Authorities and Local Health Boards and to ensure effective services, care and support are in place to best meet the needs of their population.

3.2 The Cwm Taf Social Services and Wellbeing Partnership Board ("the Board") is now well established. The Board has set its objectives as:

- the population assessment required by section 14 of the Act is undertaken and effective;
- the outcome of the population assessment is taken into account when creating, publishing and delivering strategic plans;
- the partnership bodies provide sufficient resources for the partnership arrangements to be effective;
- pooled funds are established where appropriate including ensuring that pooled funds are established and managed in relation to care home accommodation to take effect from 6th April 2018 and that pooled funds are established and managed in relation to the Integrated Family Support Service to take effect from 6th April 2016;
- information is shared and used effectively to improve the delivery of services, care and support, underpinned by technology and common systems; and
- there has been progress on the integration of services for the following:
 - Older people with complex needs and long term conditions, including dementia;
 - People with learning disabilities;
 - Carers, including young carers;
 - Integrated Family Support Services; and
 - Children with complex needs due to disability or illness.

3.3 The focus initially for the partnership board was on the preparatory work to establish the strategic frameworks to guide service development over the next 5-10 years and the completion of the Population Assessment earlier this year was a significant milestone for the Board in that regard.

3.4 In response to the Population Assessment, a Joint Regional/Area Plan was produced by 1st April 2018 by the two Local Authorities and the UHB under the direction of the Board.

3.5 The introduction of the Integrated Care Fund and the Delivering Transformation Grant has allowed Cwm Taf to be innovative and look at new models and the development of new services.

4.0 WHERE WE WERE

4.1 It is important that we listened to the public view and what services would be required in future and the population needs assessment allowed us to consider the long term plans for Cwm Taf. The Board has had access to Integrated Care Fund from Welsh Government which facilitated the introduction of new service models that have had an immediate impact, such as the community co-ordinators, the stay well @home service, the early stroke discharge service and the integrated autism service.

4.2 The Regional Plan does not replicate the plans of individual organisations like the Health Board or Local Authority but identifies those actions we will need to do together across the Cwm Taf Region to succeed in meeting the requirements of the

Act as well as the outcomes our service users and carers want to achieve. Where appropriate, the Plan signposts to other relevant groups that have responsibility to lead and deliver change which will support the work of the Board.

4.3 In addition to the specific findings for the core themes which relate to particular groups of people (such as children and young people, carers, older people) the Plan also addresses overarching themes highlighted in the Assessment. Some of the areas highlighted are listed below:

- Getting information, advice and assistance
- Connecting you to your community
- Stopping problems before they start
- Stopping problems before they get worse
- Seamless services
- Making it personal and working together with you.

4.4 The Plan also took into account findings from the Cwm Taf Wellbeing Assessment and the work being undertaken to develop the Cwm Taf Public Services Board Wellbeing Plan. The two Plans complement each other and a number of actions have been identified that will be delivered jointly between the PSB and the Board, particularly around the use of existing assets and working more effectively together with communities to build resilience and tackle loneliness and isolation.

5.0 WHERE WE ARE NOW

5.1 The Board identified a number of areas of priority across Cwm Taf and these are outlined below:

Older People

5.2 The Region has developed a Joint Commissioning Statement of Intent for Older People's Services with a common vision for integrated health and social care services for older people in Cwm Taf:

Supporting people to live independent, healthy and fulfilled lives

5.3 In implementing the Statement of Intent, the following priorities have been included in the Regional Plan:

OP1 - We will nurture supportive communities and family networks through easily accessible universal services, general and targeted health and wellbeing initiatives.

OP2 - We will offer integrated, time limited and goal oriented services to help people whose needs cannot be purely met by community and preventative support.

OP3 - We will ensure people have access to holistic assessment that takes into account people's needs and wishes, promoting choice and control to improve quality of life.

OP4 - We will ensure that older people whose needs require a specialist or substitute service are able to access those services at the right time in the right place and that they offer an improved quality of life.

5.4 Areas of work already underway include:

- Market Position Statement (stronger partnership working between commissioners and providers).
- Developed a regional care home contract and service specification.
- The creation of the Stay Well @ Home Service.
- Development of the Virtual Ward scheme.

Children and Young People

- 5.5 During 2017/18, a draft Cwm Taf Regional Statement of Intent for Supporting Children, Young People and Families has been produced jointly by partners in Cwm Taf in response to the population analysis and building on consultation with the public and professionals in 2016. It is intended to remain relevant until 2022 and is proposed as the shared vision, principles and objectives to direct the work of all partners.
- 5.6 The Statement of Intent is focused on the following shared vision, that:
- Children, young people and families in Cwm Taf will live safe, healthy and fulfilled lives and achieve their full potential.
 - Families and communities will be more resilient and independent.
 - Our focus on communities will give children, young people and families the best possible environment to thrive.
 - The balance of resource will shift from safeguarding, substitute and complex care to early and targeted help.
- 5.7 An Engagement plan was developed and implemented at the beginning of 2018 to ensure that the draft Statement matched the shared needs and expectations of stakeholders. The responses received overall were positive but also reflected the need for more detailed information to show how the Statement will be implemented and what difference it will make. The RPB recognises that continuous engagement and a co-productive approach will be essential in the on-going work to deliver the Statement.
- 5.8 The final Statement is due to be formally approved by partners in July 2018. The Regional Plan includes the priorities below but a set of detailed milestones and deliverables for partners under each objective in the Statement is currently being developed.
- CYP1 - We will have the right universal services at the right time to promote wellbeing, achievement and independence.
 CYP2 - We will focus on early help for those with emerging difficulties.
 CYP3 - We will target intensive support for those who are really struggling.

Integrated Family Support Services

- 5.9 The aim of the Cwm Taf Integrated Family Support team is to develop family focussed, evidence based interventions to enable parents to achieve necessary behaviour changes to improve outcomes for their children.
- 5.10 The objectives of the Cwm Taf Integrated Family Support Team are to:

- Reduce harm to children, resulting from parental drug and alcohol misuse, domestic violence, parental mental health difficulties and parental learning disabilities.
- Improve well-being outcomes for children affected by parental drug and alcohol misuse, domestic violence, parental mental health difficulties and parental learning disabilities.
- Reduce the number of children becoming looked after by the local authority.
- Reduce the number of children requiring statutory social work involvement.
- Support the training and development of the health and social care workforce.

5.11 The Cwm Taf Integrated Family Support Team was set up under a legal agreement with a pooled fund on 1st April 2016. An Operational Management Board oversees the performance of the team throughout the year but in addition an Annual Report is presented to the Partnership Board and Welsh Government.

Carers

5.12 The Partnership's Carers Strategy 2016-19 has the following vision:

'Carers of all ages in Cwm Taf will be recognised and valued as being fundamental to supportive and resilient families and communities. They will not have to care alone and will be able to access information, advice and support to help meet their needs, empowering them to lead healthy and fulfilled lives, balancing their caring role and their life outside caring.'

5.13 The Regional Plan contains the following actions:

C1 - Identifying carers of all ages and recognising their contributions.

C2 - Providing up to date, relevant and timely information, advice and assistance to Carers of all ages.

C3 - Providing support, services and training to meet the needs of carers of all ages.

C4 - Giving carers of all ages a voice with more choice and control over their lives.

C5 - Working together to make the most of our resources for the benefit of carers of all ages.

5.14 In September 2017, the RPB commissioned the Welsh Institute of Health and Social Care to work with partners to review our current service model for carers and consider how we could provide more effective integrated services across the region. The Summary report of this work produced in January 2018 includes a blueprint of what a comprehensive "offer" for Cwm Taf carers could look like across five themes:

- Access, information, advice and assistance
- Support services
- Employment support services, education and training
- Respite and breaks
- Making it happen.

We will be exploring how best to take forward recommendations from the review during 2018/19.

A separate detailed Carers Annual Report is required by WG. The Cwm Taf Carers Annual Report for 2017/18 has been prepared and will be approved by partners in July 2018.

People with Learning Disabilities

- 5.15 Following engagement and a range of activities to raise awareness and involve service user, carers, public and other stakeholders in the development of a Joint Statement of Strategic Intent for Children, Young People, and Adults with Learning Disabilities (that includes autism and complex needs) and their families, the Partnership has approved the final version).
- 5.16 The Statement of Intent describes a shared commitment to deliver a new model for health and social services, focused on the following key messages:
- Maximise the use of universal services
 - Increase early intervention, prevention, information, advice and assistance
 - Build community support and develop people's independence
 - Sustain people in their own homes
 - Enable people to live full lives and achieve their potential
 - Keep people safe
 - Make the best use of our resources.
- 5.17 To oversee implementation of the Statement of Intent, a Joint Steering Group has been established and an action plan developed. A number of work groups have been set up to address the following themes:
- Preventing loneliness and isolation by increasing community inclusion
 - Reducing Stigma
 - Housing
 - Further Education
 - Employment, training and lifelong learning
 - Communication.

Pooled Budgets

- 5.18 In the Cwm Taf region, pooled budgets are in place for youth offending services, integrated equipment services, integrated family support teams, and learning disability packages of care. These funds provide an enabler for increasing value and improving outcomes through integrated and seamless services for a range of patient and client groups.
- 5.19 The Act required regions to establish and manage a pooled budget for care home accommodation from 1st April 2018. During 2017/18, we undertook preparatory work to support the Pool including:
- The development of a regional Market Position Statement.
 - The development of a regional care home contract and service specification.
 - An integrated approach to agreeing fees with providers.

- 5.20 An overarching Pooled Fund for residential and nursing care has been established and is operating as set out in a Legal Agreement between partners, hosted by RCT CBC. It essentially encompasses all older persons' independent residential and nursing placements in establishments located within the regional footprint.

Welsh Community Care Information System (WCCIS)

- 5.21 As part of a collaborative approach across Cwm Taf, we are implementing the Welsh Community Care Information System (WCCIS). This is a major new national ICT system which will enable social services (adults and children) and a range of community health services (including mental health, therapy and nursing) to share relevant information across disciplines, organisations and geographical boundaries.
- 5.22 By using the same system, health and social care staff can more effectively together plan, coordinate and deliver services and support for individuals, families and communities, with access to key data to support enhanced treatment and care.
- 5.23 The implementation of WCCIS is a priority action in the Regional Plan. Merthyr Tydfil CBC went live with WCCIS in July 2017 and has subsequently been delivering against its WCCIS Development and Operational Plan which includes ongoing system improvements, processes, quality assurance and training. RCT went live in April 2018.

6.0 WHERE WE WANT TO BE

- 6.1 We want strong working relationships with our partners and working together will provide improved and sustainable services for the public. The plans we have drawn up need to be operational and resources provided to meet needs.
- 6.2 We want to provide services in a timely manner, and provide information and advice and assistance when required.
- 6.3 Improve outcomes for people.
- 6.4 Continue to engage with the public.

7.0 WHAT WE NEED TO DO NEXT

- 7.1 We will review the Actions in the Plan annually to see if we are making progress and making it quickly enough. It will also need to be flexible enough to take account of further changes we need to make, for example in response to the Parliamentary Review of Health and Social Care, published in January 2018.
- 7.2 We will continue to work with partners across Cwm Taf and with Bridgend local authority on the transformation agenda.
- 7.3 Further development in service areas eg. Stay Well @ Home Service, a Statement of Strategic Intent for People with Physical Disabilities and/or Sensory Impairment and work around Dementia Care (Valley Life).

**LISA CURTIS JONES
CHIEF OFFICER (SOCIAL SERVICES)**

**COUNCILLOR DAVID HUGHES
CABINET MEMBER FOR
SOCIAL SERVICES**

BACKGROUND PAPERS		
Title of Document(s)	Document(s) Date	Document Location
Does the report contain any issue that may impact the Council's Constitution?		No