



Cwm Taf Well-being Objective 1 – Thriving Communities Delivery plan – Rhondda Fach and Gurnos

Well-being Objective 1	To promote safe, confident, strong and thriving communities improving the well-being of residents and visitors and building on our community assets
Lead Officer	Paul Mee
Immediate step: (strategic objectives)	<ol style="list-style-type: none"> 1. Develop Community Zones as an area or place based approach focussing on a preventative approach to support and improve outcomes for our areas with the greatest challenge. 2. Improve access to information and services through a single point of contact approach at the Community Hub within each Community Zones, joining up/integrating 'one public service'. <p>= Communities to be positively engaged and empowered so they have a real say in the services they receive and how they are organised and delivered in their community together through a co-production approach</p> <ol style="list-style-type: none"> 3. Develop a joint evaluation framework across Cwm Taf to compare and contrast the models and their effectiveness to inform future developments.
<p>Why do we need to do it?</p> <p><i>To be informed by Well-being plan, Well-being and any other Assessments and Future Trends</i></p>	<p><i>The following plans and assessments highlight the need for Community Zones:</i></p> <p>Cwm Taf Well-being Plan</p> <p>The Cwm Taf Well-being plan was informed by the Well-being Assessment carried out with communities in Cwm Taf. Consequently, the plan places the development of Community Zones and Community Hubs as an action under Objective 1. This action will support the priority of ensuring consistent, timely and access to information, advice and assistance.</p> <p>Cwm Taf Social Services & Well-being Area Plan</p> <p>The two regional priorities outlined in the Cwm Taf Social Services & Wellbeing Area Plan are; <i>Integrated Services</i> and <i>Cross Cutting Priorities</i>, both of which were informed by the Population Needs Assessment. The development of Community Zones requires public</p>

	<p>services to work in a more joined up way and will tackle a number of the identified cross cutting priorities.</p> <p>The Community Safety Strategic Assessment</p> <p>The Community Safety Strategic Assessment outlined the need to improve service access and provision to reduce the impact of crime on our communities. The objectives of Community Zones will contribute to improving this priority area.</p>
<p>What difference will delivering this Objective make to the people and communities in Cwm Taf?</p>	<p><i>The Outcomes that will demonstrate a difference are.....</i></p> <ul style="list-style-type: none"> • Communities feel safe, happy and empowered • A Community that is engaged in determining how best to meet the needs of their community • Communities will be better connected to services - accessing the right services at the right time • A community that embraces opportunities in education, employment and training
<p>What are the quick wins that the Partnership can complete in the first year?</p>	<ol style="list-style-type: none"> 1. Establish Strategic and Local Governance arrangements across the Community Zones initiative. 2. In partnership with key agencies establish the model for Information Advice and Assistance Service within each Community Zone. 3. Establish a Neighbourhood Network model to ensure a co-production approach is embedded across each Community Zone. 4. Agree evaluation framework and lead external partner.

<p>Who will be involved in contributing towards this Objective?</p> <p><i>This will include Cwm Taf PSB partners, people and communities, and new contributors who can help</i></p>	<p>RCT, Fern Partnership, NRW, SWP, 3rd sector (Interlink), Health, the community</p> <p>MTCBC, Merthyr Valleys Homes, 3G's, 3rd Sector (VAMT), Health, the community</p>
<p>How does this Objective also contribute to the delivery of another Cwm Taf well-being objective?</p>	<p>This objective is cross cutting and links to all other objectives and as these action plans are developed it may be possible to pilot initiatives through the Community Zone model where appropriate.</p>
<p>How does this Objective align with the delivery of other local or national plans or strategies?</p>	<p>Children First, Tackling Poverty Strategy, City Deal, Social Services and Well-being Regional Partnership Board and Area Plan, Valleys Task Force, Corporate Plans.</p>
<p>How have you considered the Sustainable Development principles i.e. five ways of working in delivering this objective:</p> <ul style="list-style-type: none"> • Thinking and planning for the Long term • Preventing problems before they happen • Integrating with other strategies • Collaborating with others • Involving people and communities 	<p>Thinking long term, breaking the generations of residents affected by ACEs and their effects. Balancing short term community needs for the Hub with long term aspirations. Working with individuals, families and communities to prevent and mitigate ACEs Integrating the individual objective of Cwm Taf PSB's well-being plan with other identified objectives and cross cutting theme to maximise contribution to the seven well-being goals. Collaborating with established community groups, to develop and deliver services at the Community Hub as well as with identified PSB partners. Involving communities and neighbourhood networks at all stage of development and delivery.</p>
<p>How will work towards this Objective contribute towards the seven national well-being goals:</p> <ul style="list-style-type: none"> • A prosperous Wales • A resilient Wales • A healthier Wales • A more equal Wales • A Wales of more cohesive communities • A Wales of vibrant culture and thriving Welsh language • A globally responsible Wales 	<p>This proposal is consistent with the sustainable approach promoted by the Well-being of Future Generations (Wales) Act through the five ways of working:</p> <ul style="list-style-type: none"> • Long-term – each community hub will seek to achieve long term sustainable change in their community. • Prevention – this approach is a key element of the PSB's increased emphasis on early intervention and prevention. • Integration – this proposal contributes to a range of strategic priorities in an integrated and coherent approach. • Collaboration – intrinsic to this approach is collaboration with other public services and the third sector.

	<ul style="list-style-type: none">• Involvement – communities will be involved through a different approach to engagement and co-production. <p>This proposal makes a direct contribution to the seven national well-being goals, in particular a prosperous Wales, a resilient Wales, a healthier Wales and a Wales of cohesive communities.</p> <p>In addition to contributing to the well-being goals, this proposal will meet our commitment to the Welsh Government Children First initiative and contribute to the priorities in the Our Valleys, Our Future Delivery Plan.</p>
--	---

Actions that will deliver this Objective - Upper Rhondda Fach

Actions		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
1.1.1	<p>Develop Community Zones as an area or place based approach focussing on a preventative approach to support and improve outcomes for our areas with the greatest challenge.</p> <p>Outcome: Better service join-up to mitigate the impact of statutory interventions.</p>	1.1.1a	Create a Cwm Taf Strategic Group (Objective 1) along with Terms of Reference and governance structure	Completed	Paul Mee and Chris Hole
		1.1.1b	Engage with and feedback to the community in the identified area through an 'Our Community Matters Event' to identify what the community values and how things can be improved.	Completed	Chair of Cwm Taf Strategic Group (objective 1)
		1.1.1c	Identify a Hub in the pilot area acting as a single point of contact (SPOC) for those requiring information, advice, support and intervention.	Completed	Chair of Cwm Taf Strategic Group (objective 1)
		1.1.1d	Confirm Community Hub model and Anchor organisation	Completed	Chair of Cwm Taf Strategic Group (objective 1)
		1.1.1e	Create a Rhondda Fach Task and Finish group to produce the plans of Community Hub, delivery timeline and associated costs	Completed	Paul Mee
		1.1.1f	Identify from feedback from the community, key services to be delivered from the Hub, including well-being services e.g. Library, childcare, employment support	Completed	Chair of Cwm Taf Strategic Group (objective 1)
		1.1.1g	Deliver four consultation events with the community in both the proposed Hub building and the library with a focus on sharing the plan layouts and services that could be delivered by the Hub.	19 th February to the 19 th March 2018	RCT Consultation team, Claire Hutcheon, Wendy Edwards, Fern Partnership
		1.1.1h	Complete a 'spoke' mapping exercise of Rhondda Fach including buildings, services, networks, community groups and environmental and cultural assets.	April 2018-ongoing	Angharad Stephens with identified partners

Actions		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
		1.1.1i	Engage with the community through an 'Our Community Matters' event to allow residents to reflect on their community experiences, highlighting strengths and areas to develop.	17 th April 2018	Simon James
		1.1.1j	Produce and present a cabinet report for approval to develop community Hubs in RCT, specifically in the Rhondda Fach area, Ferndale Infant school.	19 th April 2018	Paul Mee
		1.1.1k	Arrange and attend a Theory of Change workshop facilitated by Welsh Government for all Cwm Taf strategic group members.	22 nd May 2018	Angharad Stephen
		1.1.1l	Produce a draft Theory of Change process in readiness to be jointly developed with the community	May 2018	Cwm Taf Strategic Group (objective 1)
		1.1.1m	Explore the accessibility of current services for individuals with Learning Disabilities in Rhondda Fach.	June 2018- Ongoing	Angharad Stephens/Nicola Sweet with identified community links
		1.1.1n	Develop and undertake a Theory of Change workshop with the community and undertake a baseline audit to monitor the success of the approach in the coming year.	19 th June 2018	Community Zone Task and Finish group with ICE support
		1.1.1o	Fern Partnership, as anchor organisation, to submit a funding business plan to Pen Y Cymoedd for match funding to develop the hub and zone	June 2018	Michelle - Fern Partnership
		1.1.1p	Review the membership and governance of the Cwm Taf Strategic group; create a Rhondda Fach implementation groups with Terms of Reference	June 2018	Chair of Cwm Taf Strategic Group (objective 1)

Actions		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
		1.1.1q	Establish the membership of the local Community Zone Implementation group with Terms of Reference	June 2018	Claire Hutcheon
		1.1.1r	Explore the membership of a Community Hub Management Board and required roles and representation	September 2018	Chair of Local Community Zone Implementation group
		1.1.1s	Explore the membership of a Community Steering Group for the area to support the development of Neighbourhood networks	September 2018	Chair of Local Community Zone Implementation group
		1.1.1t	Establish the Community Hub Management Board and required roles and representation	October 2018	Chair of Local Community Zone Implementation group
		1.1.1u	Establish the Community Steering Group for the area to support the development of Neighbourhood networks	October 2018	Chair of Local Community Zone Implementation group
		1.1.1v	Launch the opening of the Community Hub and Zone with the community	March 2019	The Community
1.1.2	Improve access to information and services through a single point of contact approach at the Community Hub within each Community Zones, joining up/integrating 'one public service'.	1.1.2a	Engage with the community through an 'Our Community Matters' event to explore access to information and services that have been identified through the mapping exercise.	September 2018	Chair of Local Community Zone Implementation group
	Outcome: Increase in ACE awareness in communities and workforces. Communities have access to the right information and support at the right time. Social prescribing arrangements in place.	1.1.2b	Promote and raise awareness of the services that could be accessed through the Community Zones/Hub, such as: <ul style="list-style-type: none"> • Social pre scribing • Intergenerational activities • Communities for Work plus programme, widening the eligibility criteria for support. • Digital inclusion and information literacy e.g. Digital Fridays and work clubs 	September 2018 - ongoing	Partners

Actions		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
			<ul style="list-style-type: none"> Childcare provision being offered from the Community Hub in response to identified need by the community Access to the Resilience Family Service 		
		1.1.2c	Raise awareness around the ACE agenda with the community.	September 2018- Ongoing	Chair of Local Community Zone Implementation group
		1.1.2d	Promote and raise the profile of online services such as the young person 'Wicid' website and DEWIS with a focus on information, advice and assistance.	September 2018 - ongoing	Chair of Local Community Zone Implementation group
		1.1.2e	Build capacity for providing the community with timely and accessible information, advice and assistance e.g. through upskilling volunteers/helpers and hub staff	September 2018 - ongoing	Chair of Local Community Zone Implementation group
		1.1.2f	Work with partners to provide health information and activities that promote people's wellbeing including supporting the GP book prescription scheme	September 2018 - ongoing	Chair of Local Community Zone Implementation group
		1.1.2g	Ensure that all relevant staff complete ACE training to build an ACE informed workforce	January 2019- Ongoing	Chair of Cwm Taf Strategic Group (objective 1)
1.1.3	Communities to be positively engaged and empowered so they have a real say in the services they receive and how they are organised and delivered in their community together through a co-production approach	1.1.3a	Work with the community to identify different methods of communication to ensure engagement is inclusive and accessible	June 2018- ongoing	Chair of Local Community Zone Implementation group
		1.1.3b	Work with the community to identify areas of concerns regarding anti-social behaviour and discuss potential solutions	August 2018	Chair of Local Community Zone Implementation group
	Outcome: Communities feel safer where they live and utilise community assets	1.1.3c	Pilot approaches to tackle ASB in identified areas	September 2018 - ongoing	Chair of Local Community Zone Implementation group

Actions		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
		1.1.3d	Explore with the community possible events that would bring the community together and help them to feel better connected e.g. Christmas party, Halloween, Bonfire Night.	September - ongoing	Chair of Rhondda Fach Community Steering group
		1.1.3e	Seek community views on the local green spaces and activities to gain a better understanding of what exists, used and needed	October 2018	Chair of Rhondda Fach Community Steering group
		1.1.3f	Complete a mapping exercise to identify the volunteering and 'helping' opportunities in Rhondda Fach	November 2018	Chair of Rhondda Fach Community Steering group
		1.1.3g	Promote the benefits of volunteering/helping and inspire people to engage with volunteering/helping opportunities	December 2019	Chair of Rhondda Fach Community Steering group
		1.1.3h	Identify with the community the skills and resources that they could provide as a volunteer/helper	December 2019	Chair of Rhondda Fach Community Steering group
		1.1.3i	Develop a volunteering training schedule	January 2019	Chair of Rhondda Fach Community Steering group
		1.1.3j	Link volunteering/helping opportunities to time banking and other reward schemes	January 2019	Chair of Rhondda Fach Community Steering group
1.1.4	Develop a joint evaluation framework across Cwm Taf to compare and contrast the models and their effectiveness to inform future developments.	1.1.4a	Complete an evaluation exercise with the community to gain base line data	June 2018	Chair of Local Community Zone Implementation Group
	Outcome: Explore/create evaluation framework's which will allow us to	1.1.4b	Complete a Theory Of Change exercise with partners and community	June 2018-ongoing	Chair of Local Community Zone Implementation Group

Actions		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
	measure the impact of Community Zones over the next 5 years.	1.1.4c	Confirm the performance indicators that will be reported on once the hub is established	September 2018-ongoing	Chair of Cwm Taf Strategic Group (objective 1)
		1.1.4d	Work with young people to capture the impact of Community Zones through film making.	September 2018-ongoing	Chair of Local Community Zone Implementation Group
		1.1.4e	Work with partners to explore and establish an evaluation framework to measure the impact of Community Zones	September 2018-ongoing	Chair of Cwm Taf Strategic Group (objective 1)
		1.1.4f	Complete the same evaluation exercise delivered in June, with the community in order to measure distance travelled	March 2019	Chair of Local Community Implementation Group
		1.1.4g	Case studies to be completed by the community to evidence the development and impact of neighbourhood networks	March 2019	The Community

Information that will help to monitor the delivery of this Objective

Quantitative Evidence – including Performance Indicators for the first year

PI ref	Local/ National	PI description	Direction of travel	Frequency	Responsible partner
	Local	Number of residents attending community engagement events	Increase	As event schedule	Local Community Implementation Group
	Local	Awareness and understanding of the role and work of the Hub (measures being developed around developing a baseline of what people understand of the approach)	Increase	As event schedule	Local Community Implementation Group
	Local	Visitor numbers to Ferndale Hub-specific pages on Our Cwm Taf	Increase	Available weekly	Cwm Taf PSB support team
	Local	Footfall at the Hub following launch	Increase		Fern Partnership / hub staff and volunteers
	Local	Measuring subjective well-being (short Warwick-Edinburgh scale) used to assess courses and sessions delivered in the Hub, once operational.	Increase	As course schedule	Fern Partnership / delivery staff
	National Survey for Wales	Percentage who feel they able to influence decisions affecting their local area <i>(#23 of National indicators for Wales)</i>	Increase	As updated	Cwm Taf Strategic Group (objective 1)
	National Survey for Wales	Percentage of people satisfied with their ability to get to / access the facilities they need <i>(#24 of National indicators for Wales)</i>	Increase	As updated	Cwm Taf Strategic Group (objective 1)
	National Survey for Wales	Percentage of people feeling safe at home, walking in the local area, and when travelling <i>(#25 of National indicators for Wales)</i>	Increase	As updated	Cwm Taf Strategic Group (objective 1)
	National Survey for Wales	Percentage of people satisfied with their local area as a place to live <i>(#26 of National indicators for Wales)</i>	Increase	As updated	Cwm Taf Strategic Group (objective 1)

	National Survey for Wales	Percentage of people agreeing that they belong to an area; that people from different background get on well together; and that people treat each other with respect (#27 of National indicators for Wales)	Increase	As updated	Cwm Taf Strategic Group (objective 1)
--	---------------------------	---	----------	------------	---------------------------------------

Data and targets will be required for all identified Performance Indicators

Qualitative Evidence

Activity	What will/does it demonstrate?	When/how often will this be available?
Mapping exercises	A better understanding of: <ul style="list-style-type: none"> • What assets exist and how they are used • What services exist, how they are used • What networks and groups exist, how they can be utilised and developed • Gaps in the above that can be addressed by the Community Hub and Zone 	Undertaken in preparation for launch and kept up-to-date
Case Studies completed by the community	Demonstrate the development of neighbourhood networks	Annually

Risks that will affect the delivery of this Objective

Risk	Ref to existing action above, if relevant	Other mitigating actions if required
If funding applications are not successful then the launch of the Hub may have to be pushed back, or the planned scale of delivered services reduced.	1.1.1n	Cwm Taf Strategic group (objective 1) and Objective lead to ensure support for Fern Partnership bid and have fall-back options based on available confirmed funding.
If neighbourhood networks are not set up and utilised then this will still feel like something being done 'for' the community, and not 'with' the community	1.1.1v	Ensure and arrange regular conversation and engagement opportunities as well as necessary consultation exercises. Look for opportunities to tap into existing groups. Look at alternative ways of engaging 'other' members of the community, e.g. social media and Our Cwm Taf.

If the community does not engage in the approach then the Hub will not be used		Deliver services from the Hub that the community says are needed and continuously look to promote the Hub as a single point of contact (SPOC). Explore the role of a local-based 'Hub Ambassador' or champion to promote the value of the Hub and be the community link.
--	--	---

Support required to progress this Objective, including any associated financial contributions

From PSB support Team	In respect of engagement/involvement	In respect of data or analyses
Representative to sit on the local implementation group	Assist in setting up and tapping into Neighbourhood Networks	Undertaking baseline data collection to assess how informed people feel about the Zones and Hubs
Support and help co-ordinate the community engagement events.	Community views work, linking with related projects and approaches, e.g. Valleys TaskForce and the listening project	Assist in creating and reporting local PIs to monitor the success and range of courses being delivered through the Hub
Provide accessible feedback to the community regarding the 'Our Community Matters' events	Support, promote and facilitate events.	
Develop and drive (with ICE) a Cwm Taf Communication Engagement Strategy to support awareness of the development of the Community Hub and Zone.		

_____ **Upper Rhondda Fach End** _____

Actions that will deliver this Objective - **Gurnos**

Actions (first year)		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
1.1.1	<p>Develop community zones as an area or place based approach focussing a preventative approach to support to improve outcomes for our areas with the greatest challenges.</p> <p><i>Outcome: Better public services that are joined up, efficient co-ordinated and located close to the point of need, irrespective of who is providing them</i></p>	1.1.1a	Create a Community Zone in the Gurnos – building identified, renovations underway	April 2018	MTCBC, MVH,
1.1.2		1.1.1b	Review approach to regional governance- governance agreed	May 2018	Strategic Implementation group
		1.1.1c	Co locate services into community hub- service re-located	June 2018	MTCBC/MVH
		1.1.1d	Agree Local Governance arrangements for the Community Hub ‘facility’ - Strategic Building Group Operational	June 2018	MVH
		1.1.1e	Develop Governance Structure for the ‘wider community zone’ approach across partners - Agreed by Partners and community	August 2018	MTCBC
		1.1.1f	Develop a Community Zone/ Gurnos Community Network ‘brand’ – with a marketing plan in place	July 2018	MTCBC
		1.1g	To identify the needs of vulnerable families residing in the Gurnos community zone - identify needs	August 2018	Cordis bright research
		1.1h	Develop “an ACE-informed” workforce across the community Zone - Schedule of training to be agreed	November 2018	Public Health
	Improve access to information and services through a single point of contact approach at the Community Hub within	1.1.2a	In partnership with key agencies establish the model for Information Advice and Assistance Service within the Community Zone.	July 2018	MTCBC/MVH

Actions (first year)		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
	<p>each Community Zones, joining up/integrating ‘one public service’.</p> <p><i>Outcome: Communities that can access timely and appropriate information, advice and assistance that enables them to improve or maintain their health and well-being.</i></p>	1.1.2b	Ensure IT access and infrastructure is in place for the community to access information within the hub Electronic Info points in place	May 2018	MTCBC / 3Gs
		1.1.2c	Agree contract with Voluntary partner to provide Information and advice from facility ‘SPOC’ approach - 3 sessions open to community	September 2018	MTCBC/CS
		1.1.2d	Explore with FF and CS the provision of IAA in the community hub ‘SPOC’ approach – 3 additional spaces open	September 2018	MTCBC
		1.1.2e	Agree how IAA model is extended to co-located services within the hub - 4 additional sessions available	September 2018	Lead; 3Gs Development Trust
		1.1.2f	Complete a mapping exercise of services and provision, and data, including building, services, networks, community groups, environmental and cultural - A map of provision and services in the area	July 2018	MVH /MTCBC
		1.1.2g	Establish and develop a range of specialist clinics for drop ins based upon community needs - Drop in take up	July 2018	
1.1.3	<p>Communities to be positively <i>engaged</i> and empowered so they have a real say in the services they receive and how they are organised and delivered in their community together through a <i>co-production</i> approach</p>	1.1.3a	Establish a Neighbourhood Network model to ensure a coproduction approach is embedded across the Community Zone	July 2018	MTCBC, 3Gs Development Trust, VAMT
		1.1.3b	Develop a Community Zone promotional campaign- to raise awareness of community zone, marketing plan and use of digital media	July 2018	MTCBC, 3Gs Development Trust, VAMT

Actions (first year)		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
	Outcome: communities feel safer where they live and utilise community assets.				
		1.1.3c	Establish and create a Neighbourhood Network - TOR's agreed and in place	July 2018	MTCBC, VAMT
		1.1.3d	Develop a robust annual community engagement and involvement action plan - 1 co-produced solution to local needs identified	August 2018	MTCBC, VAMT
1.1.4	Develop a joint evaluation framework across Cwm Taf to compare and contrast the models and their effectiveness to inform future developments.	1.1.4a	Complete a base lining exercise with the community	June 2018	Implementation group/Community Steering group
		1.1.4b	Complete a Theory Of Change exercise with partners and community	June 2018-ongoing	Implementation group/Community Steering group
		1.1.4c	Finalise the performance indicators for Community Zones	September 2018- ongoing	Implementation Group
		1.1.4d	Work with the community to capture the impact of Community Zones through case studies	September 2018- ongoing	Gurnos Community Zone Implementation Group
		1.1.4e	Work with partners to explore and establish an evaluation framework to measure the impact of Community Zones	September 2018- ongoing	Cwm Taf Strategic Group (objective 1)/Implementation Group

Actions (first year)		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
1.2.1	Work with our communities to provide consistent messages, links and signposting to community, public sector and business support within and close to communities.	1.2.1a	Proactively target and engage with individuals and families identified through vulnerability profiling and strengths based approach - Vulnerability profiling produced	April 19	MTCBC
		1.2.1b	Create a co-locating key services approach wrapped around the Gurnos - Key services signed up to an agreed approach	April 19	MTCBC
		1.2.1c	Explore and develop an Information Sharing Protocol for interventions with vulnerable families on Gurnos - Agreed ISP in place	June 2019	MTCBC
		1.2.1d	Establish and develop 'community connectors' to the wider community	April 2019	Lead; 3Gs Development Trust & VAMT
		1.2.1e	Identify and develop new support groups and volunteering opportunities within the Gurnos based upon identified and strategically agreed needs	May 2019	Lead; 3Gs Development Trust & VAMT
		1.2.1f	Through consultation, facilitate the development of community led services targeting - children, young people and vulnerable groups	April 2019	Lead; 3Gs Development Trust Members of the Gurnos Community Network

Information that will help to monitor the delivery of this Objective – Look to ‘How will we know we have achieved this’ on existing plan

Quantitative Evidence – including Performance Indicators

PI ref	Local/ National	PI description	Direction of travel	Frequency	Responsible partner
	Local	Number of residents engaged with community events	Increase	Event schedules	3Gs Foundation Group / Gurnos Community Zone Implementation Group
	Local	Number of residents accessing information, advice and assistance	Increase	Weekly	3Gs Foundation Group / Gurnos Community Zone Implementation Group
	Local	Footfall through the community hub	Increase	Weekly	3Gs Foundation Group / Gurnos Community Zone Implementation Group
	Local	Measuring well-being to assess courses and sessions delivered in the ‘Hub’	Increase	As course schedule	Gurnos Community Zone Implementation Group
	National Survey for Wales	Percentage who feel they able to influence decisions affecting their local area (#23 of National indicators for Wales)	Increase	As updated	Cwm Taf Strategic Group (objective 1)
	National Survey for Wales	Percentage of people satisfied with their ability to get to / access the facilities they need (#24 of National indicators for Wales)	Increase	As updated	Cwm Taf Strategic Group (objective 1)
	National Survey for Wales	Percentage of people feeling safe at home, walking in the local area, and when travelling (#25 of National indicators for Wales)	Increase	As updated	Cwm Taf Strategic Group (objective 1)
	National Survey for Wales	Percentage of people satisfied with their local area as a place to live (#26 of National indicators for Wales)	Increase	As updated	Cwm Taf Strategic Group (objective 1)
	National Survey for Wales	Percentage of people agreeing that they belong to an area; that people from different background get on well together; and that people treat each other with respect (#27 of National indicators for Wales)	Increase	As updated	Cwm Taf Strategic Group (objective 1)

Data and targets will be required for all identified Performance Indicators

Qualitative Evidence

Activity	What will/does it demonstrate?	When/how often will this be available?
Mapping exercise	A better awareness and understanding of; <ul style="list-style-type: none"> • Baseline data available at a local and regional level • Local needs • Provision and services are in the area and how they are used • Local networks/partnership and how they connect with the wider community • Gaps in provision and services locally 	Initial exercise to establish services/provision and baseline data, agreed schedule of refreshing the exercise thereafter

Risks that will affect the delivery of this Objective

Risk	Ref to existing action above, if relevant	Other mitigating actions if required
Community ‘buying’ into the approach - due to exit of CF programme in the area	1.1.3d	Ensure there is regular and sustained community ‘conversations’ and engagement sessions. Building strong relationships with the wider community and community connectors. Use local community partners to promote the value and use of the services and facility (SPOC)
Partners ability to change models and align to Community Zone and hub model	1.1.3c 1.1.2a 1.1.3a	Ensure the engagement of key strategic and operational partners into the process / approach. Mapping of services to identify gaps. Cordis bright evidence and vulnerability profiling to identify need and potential work streams

Support required to progress this Objective, including any associated financial contributions

From PSB support Team	In respect of engagement/involvement	In respect of data or analyses
-----------------------	--------------------------------------	--------------------------------

<p>To be a member of the local implementation group</p>	<p>To provide regular PSB regional updates To support the implementation of the local action plan Provide feedback on progress, and sharing good practice A 'critical friend' to the implementation group</p>	<p>Support the local mapping and setting of baseline data, local needs assessments and identifying gaps Analysis of regional data, and support analysis of local data</p>
<p>Support the coordination of community events</p>	<p>Supporting the strategic group to work with local groups and partnerships Supporting the promotion and value of the hub</p>	<p>Supporting the collection of data from established children first /community zones i.e. lessons learnt and effective measures used</p>