

SCRUTINY COMMITTEE REPORT

Date Written	January 2020
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Service Area	Adult Social Services
Committee Date	21 st January 2020

To: Chair, Ladies and Gentlemen

Adult Social Care Strategies

1.0 SUMMARY OF THE REPORT

- 1.1 This report has been brought to Scrutiny Committee as part of the ongoing work with adult social services and its future development with a strategic viewpoint. The report explains the journey to date and provides the current position and next steps in developing the service
- 1.2 This is an update report for the ongoing strategic work in adult social care.

2.0 RECOMMENDATION

- 2.1 The judgements and evaluation are noted and debated.

3.0 INTRODUCTION AND BACKGROUND

- 3.1 A Strategy on a page was produced by the Chief Officer of Social Services and then further strategies were developed by each part of the service to compliment and show how their part of the service meets the strategic goals.
- 3.2 The Strategy on a page is an evolving document with elements of the strategy spanning several years.
- 3.3 In addition to the strategy on a page there are several regional strategies that are applicable to Adult Social Care that have been endorsed by Merthyr Tydfil CBC, these include:

- Statement of Commissioning Intent for Older People.
- Statement of Commissioning Intent for People with a Learning Disability.
- Carers Strategy.
- Valley Life.
- Dementia Care Action Plan.

4.0 WHERE WE WERE

4.1 The key strategic documents outlined above set the direction for Adult Social Care in Merthyr Tydfil over a number of years and are all aligned to Merthyr Tydfil CBC's "Focus on the Future" priority of "Living Well".

4.2 We last reported our position to scrutiny in September 2019 which indicated the following position:

The key areas of work for Adult Services are:

- We planned to implement the revised access hours for Adult Duty as part of the Stay Well @ Home development.
- We planned to continue to work with Health colleagues to implement the extended community cluster teams.
- We planned to continue to implement the Dementia Care Matters model of support for people with dementia within our joint day service.
- We planned, dependent on the decision of Council in September, to implement the reduction in beds at Ty Gurnos and enable the transfer of services for people with a learning disability from Llysfaen to Ty Gurnos.
- We planned to continue to work with Housing colleagues to progress the Extra Care development.

4.3 In addition to our strategic priorities Adult Services will be working with colleagues across the council as part of the corporate sustainability work.

5.0 WHERE WE ARE NOW

5.1 The overall performance indicators for 2018-19 have been submitted and demonstrate that there have been areas of improvement. However in some areas there is uncertainty as to how much of this is attributable to increased performance and how much is attributable to enhanced recording. Improved use of WCCIS was a priority area for Adults Services last year and this has been evidenced in the overall performance reporting. The areas of note are indicated below.

5.2 We have been successful as a region in securing Transformational Funding from Welsh Government and are now at the implementation phase of "Stay Well @ Home 2" which includes extending the access times to the Social Care Single Point of Access (Duty) by other professionals to 8 pm each evening and from 8.30 pm till 8 pm at the weekend. It is anticipated that this will support people to remain at home

through the provision of targeted support at the right time. Since the last report in September we have been recruiting staff to the positions required for implementation and have been successful in recruiting staff however we have not appointed to all the positions. We anticipate that all staff will be in post in preparation for the go live position of February. In addition to the recruitment of staff we have also been developing processes and preparing our data systems to record our evaluation information.

- 5.3 The Transformation Fund has also been used to develop Enhanced Community Cluster Teams which are a combination of Health & Social Care professionals who will monitor and provide support to the most vulnerable individuals earlier to prevent them escalating into a crisis position that would require hospitalisation. We have appointed staff to support this initiative and are continuing to work with health colleagues in this area with an anticipated go live date of early April.
- 5.4 The Valley Life initiative has progressed and we have been working with Dementia Care Matters and Health Colleagues to develop an integrated model of care in our day service for those individuals who have a dementia and secured funding to support this process in the coming year as part of the Dementia Care Action Plan. In order to improve the environment within the older people's dementia day service at Keir Hardie Health Park we have been successful in securing capital funding through the Integrated Care Fund. Due to the delay in the confirmation of the funding this has not progressed as far as we had hoped but it is anticipated that the tender for the work will be out at the end of January 2020 with the work on site commencing before April 2020.
- 5.5 In line with the Valley Life Initiative we have been working with Housing colleagues and Wales & West Housing Association to progress the plans for the development of an extra care housing facility. This will be situated next to Keir Hardie Health Park which will enable greater access to the facilities and support available within the health park. We have not progressed this as much as we would have liked which is due to the capacity within the Adult Services Management team to progress this, however we have re-established meetings with Housing colleagues.
- 5.6 Following the consultation and approval by Council in September 2019 the number of placements at Ty Gurnos Newydd were reduced in December 2019 and the staffing structure has been aligned with the reduced number of placements.
- 5.7 Scrutiny requested that Adult Services develop an Accommodation Strategy to support the transfer of the Learning Disability services from Llysfaen to Ty Gurnos Newydd. This is near completion and will be completed in February 2020.
- 5.8 Since scrutiny in September our services that support the independence of Older People have been inspected by CIW and the finalised report was published on 8th January 2020. We have commenced the development of an action plan to address the recommendations within the report and these will be reported separately.
- 5.9 In addition to our planned strategies Adult Services has been:

- Working with the improvement support team to identify areas that can be enhanced.
- Secured funding through the Area Planning arrangements to recruit a specialist Senior Social Worker to work with adults with substance misuse issues.

6.0 WHERE WE WANT TO BE

6.1 It is the intention that Adult Social Care continues to support people to have a voice and control over their lives and live in healthy and supportive resilient communities that enable them to live as independently as possible.

7.0 WHAT WE NEED TO DO NEXT

7.1 The key areas of work for Adult Services are:

- Implement the revised access hours for Adult Duty as part of the Stay Well @ Home development.
- Continue to work with health colleagues to implement the extended community cluster teams.
- Continue to implement the Dementia Care Matters model of support for people with dementia within our joint day service
- We will continue to work with Housing colleagues to progress the extra care development.
- We will complete the Accommodation Strategy by February 2020

7.2 In addition to our strategic priorities Adult Services will be working with colleagues across the Council as part of the corporate sustainability work.

8.0 CONTRIBUTION TO WELLBEING OBJECTIVES

8.1 The projects within the MTCBC Change Programme will all be assessed against the Wellbeing Objectives as part of the business case development. The 5 ways of working will be assessed as part of service delivery options going forward. Changes will be assessed against the integrated impact assessment.

LISA CURTIS JONES
CHIEF OFFICER (SOCIAL SERVICES)

COUNCILLOR CHRIS DAVIES
CABINET MEMBER FOR SOCIAL SERVICES

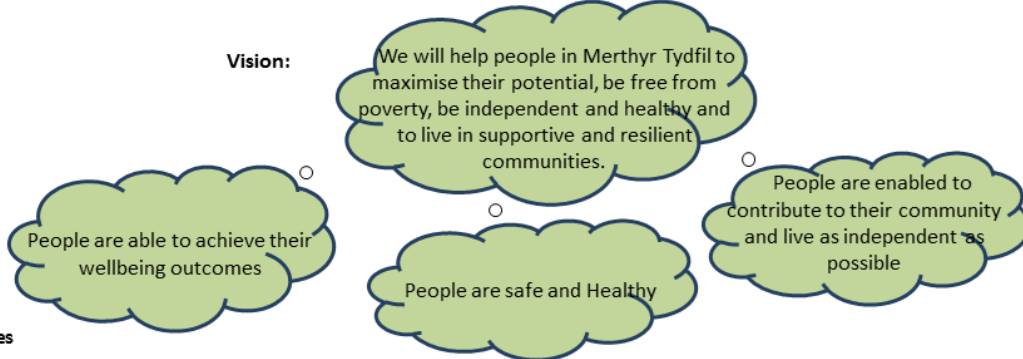
BACKGROUND PAPERS		
Title of Document(s)	Document(s) Date	Document Location
Does the report contain any issue that may impact the Council's Constitution?		No

Improving Wellbeing for Adults

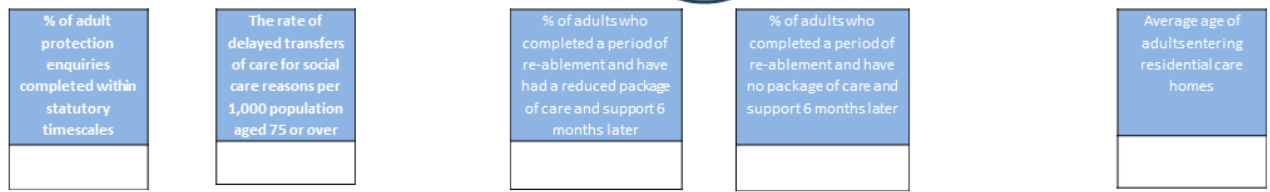


- Principles & Values:**
- Treat people with dignity and respect.
 - We listen to the needs of the people in our care .

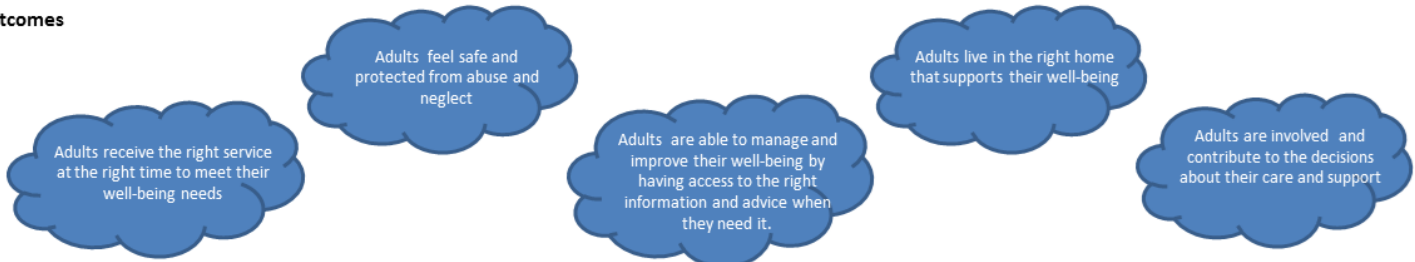
Vision:



Specific Measurable Outcomes



Outcomes



Strategic Aims & Objectives



Adult Services Strategic Work streams



Strategic Aims & Objectives

