



## **CABINET REPORT**

Date Written	September 2020
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Service Area	Adult Social Care
Committee division	Portfolio
Exempt/Non Exempt	Non Exempt
Committee Date	7 <sup>th</sup> October 2020

To: *Chair, Ladies and Gentlemen*

## **INSPECTION REPORT - TY BARGOED NEWYDD**

### **1.0 SUMMARY OF THE REPORT**

1.1 The report provides details of the outcome of the inspection of Ty Bargoed Newydd by Care Inspectorate Wales and the associated actions in response to the recommendations contained within the report.

### **2.0 RECOMMENDATION that**

2.1 The contents of this report be noted.

### **3.0 INTRODUCTION AND BACKGROUND**

3.1 Ty Bargoed Newydd is a registered care home for Older People situated in Treharris owned and managed by Merthyr Tydfil County Borough Council.

3.2 In order to provide residential care, the care home must be registered with Care Inspectorate Wales under the "Registration and Inspection of Social Care Act (Wales) 2016 (RISCA).

3.3 All care homes registered are subject to inspection by Care Inspectorate Wales and the inspection of Ty Bargoed Newydd took place during June and August 2020 and the report was made available at the end of August 2020.

## **4.0 INSPECTION PROCESS**

- 4.1 The inspection process consisted of the review of documentation provided by the Home Manager, feedback from residents and their families and the views of other professionals who have been involved with the care delivered at the home.
- 4.2 Initial verbal feedback was provided to the registered Responsible Individual (Head of Adult Social Care) and the finalised report is due for publication in September 20.
- 4.3 The report provides a narrative of their findings and recommendations for improvement.

## **5.0 INSPECTION FINDINGS**

- 5.1 The inspection report identified positive areas and areas where improvement could be made.
- 5.2 Positive areas included in the report-
  - “People are treated as individuals. All residents we spoke with told us they felt safe and happy with the care they received. They gave us positive feedback about the care workers, variety and quality of meals and felt their preferences were respected.”
  - “People receive a good level of care and they access health services when needed. We spoke with people using the service, relatives and a healthcare professional. They all told us the standard of care and support was good.”
  - “Residents, relatives and a professional we spoke with all shared positive feedback, commenting on the home’s cleanliness and presentation.”
- 5.3 Areas for improvement included in the report:
  - “Training and supervision for care workers needs improving.”
  - “Standards of governance and quality monitoring need to be improved.”
  - “Evidence suggests that people and their relatives are more involved with their care planning needs, but reviews need more detail to make them meaningful.”
- 5.4 Full details of the inspection findings are available via the background papers link.

## **6.0 INSPECTION RECOMENDATIONS**

- 6.1 The recommendations contained within the report are aligned to the regulatory requirements for the delivery of care separated into areas where immediate action is required and areas where improvement is required.
- 6.2 There was one area identified during the inspection where a recommendation for immediate action was indicated and a compliance notification issued. This was in relation to staff training which is an outstanding recommendation from a previous report. Therefore, a compliance notice has been issued by CIW indicating that this recommendation must be acted upon by 21<sup>st</sup> September 2020.

6.3 The table below outlines the recommendations and respective regulations that apply:

Areas where immediate action is required	
Ensure care workers receive appropriate ongoing training Regulation 36(2)(d)	
Areas where improvement is required	
Ensure personal plans take sufficient account of risks to the individual's well-being and measures for managing them	Regulation 15(7)(e)
Ensure personal plans are reviewed with residents and relatives at least every three months and consider the extent to which people achieve their personal outcomes	Regulation 16(1)-(4)
Ensure all persons working at the service receive appropriate supervision	Regulation 32(2)(c)
Ensure the RI visits the service at least every three months to speak with residents and care workers	Regulation 73(1)
Ensure the RI maintains a system for monitoring, reviewing and improving the quality of care and support at least every six months	Regulation 80(2)

## 7.0 ACTIONS

- 7.1 An action plan has been developed to address the recommendations contained within the report (please see Appendix 1).
- 7.2 Work has already commenced to implement the required actions. The most significant area is staff training as alternative methods of training need to be implemented as the previous option of nominating staff for training courses is not available due to social distancing requirements.
- 7.3 Additional desktop computers have been purchased to allow staff to undertake online training and discussions have taken place with the Social Care Workforce Development Team to identify suitable online training. Whilst the priority area is Ty Bargoed Newydd this is also being implemented in the other care homes managed by MTCBC.
- 7.4 The Inspector has indicated that they will undertake a further visit after 21<sup>st</sup> September to review the progress of the compliance notice.

## 8.0 FINANCIAL IMPLICATIONS

8.1 There may be financial implications associated with this report which will be identified during the refinement of the action plan.

## 9.0 INTEGRATED IMPACT ASSESSMENT

9.1	Positive Impacts	Negative Impacts	Not Applicable
<b>1. Merthyr Tydfil Well-being Objectives</b>	1 of 4	0 of 4	3 of 4
<b>2. Sustainable Development Principles - How have you considered the five ways of working:</b> <ul style="list-style-type: none"> <li>• Long term</li> <li>• Prevention</li> <li>• Integration</li> <li>• Collaboration</li> <li>• Involvement</li> </ul>	4 of 5	0 of 5	1 of 5
<b>3. Protected Characteristics</b> <i>(including Welsh Language)</i>	2 of 10	0 of 10	8 of 10
<b>4. Biodiversity</b>	0 of 1	0 of 1	1 of 1
<p><b>Summary:</b></p> <p>The main positive impacts are the implementation of the action plan to improve service provision.</p> <p>There are no main negative impacts.</p>			

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**CHIEF OFFICER (SOCIAL SERVICES)**

**COUNCILLOR CHRIS DAVIES**  
**CABINET MEMBER FOR**  
**SOCIAL SERVICES**

BACKGROUND PAPERS		
Title of Document(s)	Document(s) Date	Document Location
Inspection of Ty Bargoed Newydd Inspection action plan	September 2020	
Does the report contain any issue that may impact the Council's Constitution?		No

**Consultation has been undertaken with the Corporate Management Team in respect of each proposal(s) and recommendation(s) set out in this report.**