

Merthyr Tydfil Council & Age Connects Morgannwg

Consultation and engagement with users of Day Services at Ty Cwm and Dementia Unit Kier Hardie

Age Connects Morgannwg were asked to provide an independent consultation and engagement exercise with users of Ty Cwm and the Dementia Unit at Ty Cwm. This was carried out on Wednesday 4th March.

Respondents were asked 4 questions:

1. Do you agree with the proposals?
2. What are your main concerns with the proposal?
3. What do you think the impact of the proposed changes would be on you, your family member and your caring role?
4. If agreed what is your preference for a reduction in opening times?
Later start Earlier Finish Combination of the two

We also gave respondents the opportunity to tell us anything else they wanted noted and fed back to MTCBC.

A copy of the questionnaire used, is attached to this report at Appendix 1.

We spoke to a total of 12 Day Service Users. 5 at Kier Hardie and 7 at Ty Cwm. Their answers are given below and respondents are kept anonymous:

Question 1

Do you agree with the proposals?

R1 – No.

R2 – R2 has advanced dementia and was unable to understand the question.

R3 – R3 has advanced dementia and was unable to understand the question.

R4 – I don't mind and I don't see no difference.

R5 – R5 has advanced dementia and was unable to understand the question.

R6 – I feel this would affect people that come every day. It doesn't affect me as I only come for one day a week.

R7 – What they want, I will do. But I do enjoy coming here. I have a taxi here as soon as it opens and I am ready to come in. I don't agree with closing it.

R8 – My daughter is a hairdresser and she brings me here before she starts work. If it opened later or closed earlier she wouldn't manager her job so I'd miss out or she'd lose her job.

R9 - R9 has advanced dementia and was unable to understand the question.

R10 – No, I want it to stay as it is.

R11 – Yes, I don't mind as long as my transport still comes.

R12 – No, I don't want a shorter day.

Question 2

What are your main concerns with the proposal?

R1 – I'll be lonely at home on my own. I can't imagine not coming here for 2 whole weeks over Christmas.

R2 - has advanced dementia and was unable to understand the question.

R3 - has advanced dementia and was unable to understand the question.

R4 – I don't have any concerns.

R5 - has advanced dementia and was unable to understand the question.

R6 – This is going to affect a lot of people. The Council are making all these cuts to save money but people are being affected. People depend on coming here early.

R7 – I come here for the company. I would be on my own if I couldn't come here. I can come here and talk to people.

R8 – I rely on this. I talk and it brings me out. All the staff are good and I love it here. I have dinner here, it saves my daughter. I would be on my own.

R9 – As long as I can still come. I think the times are good as they are. I don't want it to close at Christmas.

R10 – I'd be in my house lonely. I value the company and I couldn't imagine not coming here. Christmas is very worrying for me. I have nowhere else to go.

R11 – I don't have any concerns.

R12 – I have a long journey to get here and it takes me a long time to get ready. It wouldn't be worth it for a shorter day.

Question 3

What do you think the impact of the proposed changes would be on you, your family member and your caring role?

R1 – My family would have to look after me and I don't like to be a burden to them. They're busy with their own lives. Especially at Christmas.

R2 - has advanced dementia and was unable to understand the question.

R3 – The staff explained that R3's husband still works full time and would struggle if he couldn't bring her in for 8.30am.

R4 – No comment

R5 - has advanced dementia and was unable to understand the question.

R6 – Not on my family but others have family and they come 3 times a week. Their families would be affected. Christmas is essential to some families. They depend on it and an ambulance will take them home.

R7 – Nothing really. I would just be on my own.

R8 – I would have to go to my daughters. This would impact on her and her family. It would have an impact on all the family.

R9 – My wife goes to church. She wouldn't be able to go to church if I couldn't come here.

R10 – No comment

R11 – No comment

R12 – I live in a group home and I come here. I don't have family.

Question 4

If agreed what is your preference for a reduction in opening times?

Later start

Earlier Finish

Combination of the two

R1 - has advanced dementia and was unable to understand the question.

R2 - has advanced dementia and was unable to understand the question.

R3 - has advanced dementia and was unable to understand the question.

R4 – no comment

R5 - has advanced dementia and was unable to understand the question.

R6 – circled both Later Start and Combination of the Two

R7 – no comment

R8 – no comment

R9 – no comment

R10 – no comment

R11 – Combination of the two

R12 – no comment

Question 5

Any other comments?

R1 - has advanced dementia and was unable to understand the question.

R2 - has advanced dementia and was unable to understand the question.

R3 - has advanced dementia and was unable to understand the question.

R4 - has advanced dementia and was unable to understand the question.

R5 - has advanced dementia and was unable to understand the question.

R6 – Big loss to lots of people. Staff are very good. I have been coming for 3 years since last Christmas, it gets me out of the house as I'm not mobile

R7 – I don't want the times to change or for it to close.

R8 – Don't close it and don't change the times.

R9 – No comment

R10 – No comment

R11 – No comment

R12 – It would be daft to cut the hours. I worry about the workers losing their jobs.