
SCRUTINY COMMITTEE REPORT

Date Written	18 th March 2021
Report Author	Paul Davies
Service Area	Waste Services
Committee Date	4 th May 2021

To: Chair, Ladies and Gentlemen

Waste Bins Charges

1.0 SUMMARY OF THE REPORT

- 1.1 The report provides information on the charges for the administration and delivery of replacement wheeled bins for refuse collection.

2.0 RECOMMENDATION(S)

- 2.1 The content of the report be noted and discussed.

3.0 INTRODUCTION AND BACKGROUND

- 3.1 In 2019, an outline business plan was presented to Council with regards to charging for the delivery and administration for replacements wheeled bins. The report outlined the cost to the Authority. The ownership of the wheeled bin remains with the Authority the charge was associated with the delivery and administration involved in the process.
- 3.2 Evidence from collection crew and waste wardens identified that a large proportion of residents had more than one wheel bin within the property. Since the introduction of charges, the volume of requests have decreased and this has saved the Authority from purchasing wheeled bins and reduced the amount of man hours associated with the delivery.

- 3.3 Introducing charging for replacement wheel bins has provided some interesting data which concluded that the policy is working. Since the introduction of the charge in 2019, resident's behaviour in relation to taking responsibility of their wheel bin has changed as demand for new bins has decreased dramatically.

4.0 WHERE WE WERE

- 4.1 Prior to the introduction of charging for the administration and delivery of wheel bins, requests for wheeled bins were not scrutinised, this is identified in the number of requests.
- 4.2 Here is an example of a 3 months snap shot before and since charges were introduced. The figures indicate that residents are now taking far more responsibility for their wheel bin.

Requests prior to charging = 01/01/2019 – 31/03/2019 = **266**

Requests since charging = 01/04/2019 – 30/06/2019 = **63**

5.0 WHERE WE ARE NOW

- 5.1 There are some bins which need to be replaced free of charge due to damage. We have replaced approximately 70 wheeled bins throughout the County Borough free of charge due to damage with no fault of the resident. This has been addressed and we are waiting on a claim form from the company who supplied the bins in 2015.
- 5.2 The table below identifies that since the introduction of charges requests have halved. There is no eligibility criteria for payment of wheeled bins as the charge is for administration and deliver, the bin always remains the property of the authority.
- 5.3 As you can see from the table below since introducing charges there has been an annual saving of £12k to the authority.

	Volume	Income	Cost	Net	Saving compared to 18/19
18/19	884.00	-	11,403.60	11,403.60	-
19/20	467.00	- 7,005.00	5,604.00	- 1,401.00	- 12,804.60
20/21	489.00	- 7,335.00	6,308.10	- 1,026.90	- 12,430.50

6.0 WHERE WE WANT TO BE

- 6.1 We want to be in a position where residents take responsibility for the receptacles that the Authority supply.
- 6.2 The Authority wants to be in a cost neutral situation with regards to wheel bins.

7.0 WHAT WE NEED TO DO NEXT

- 7.1 The Waste Management department are continually looking to improve the way we collect waste and provide a service to the public to make it easy for the residents and safe for its employees.
- 7.2 Continue to monitor requests and deal with all requests on merit.
- 7.3 Continue to look at new initiatives to make it easy for the resident to reuse and recycle.
- 7.4 Amend and improve collection points to will reduce wheel bins being misplaced or stolen and the need for residents to pay for replacements.

8.0 CONTRIBUTION TO WELLBEING OBJECTIVES

- 8.1 Waste Services contributes to the Council's Environmental wellbeing objective: "Communities protect, enhance and promote our environment and countryside".

JUDITH JONES
CHIEF OFFICER PLANNING &
NEIGHBOURHOOD SERVICES

COUNCILLOR DAVID HUGHES
PORTFOLIO MEMBER FOR PLANNING &
NEIGHBOURHOOD SERVICES

BACKGROUND PAPERS		
Title of Document(s)	Document(s) Date	Document Location
Does the report contain any issue that may impact the Council's Constitution?		NO